

I have been on hold for one hour with direct tv to find out when my service will be back on. when Verica could not tell me when I asked for a supervisor she refused. I asked what gov. agency we make complantes to she said i would need to talk to a supervisor. Iwaited for 10 min. she came back on and said a supervisor was on the line. Writing at this time I have it has been one hour since the surerviser that at first did not exist but then was waiting on the line. Please help!!!!!!